# Terms, Conditions, Privacy, and Security Policies- Diversified Technology Corp.



#### In General

Diversified Technology Corp. ("citizenactioncenter.com") owns and operates this Website and all associated websites. This document governs your relationship with citizenactioncenter.com. Access to and use of this Website and the products and services available through this Website collectively, the "Services" are subject to the following terms, conditions, and notices, the "Terms of Service". By using the Services, you are agreeing to all of the Terms of Service, as may be updated by us from time to time. You should check this page regularly to take notice of any changes we may have made to the Terms of Service.

Access to this Website is permitted temporarily, and we reserve the right to withdraw or amend the Services without notice. We will not be liable if, for any reason, the website is unavailable at any time or for any period. From time to time, we may restrict access to some or all parts of this Website. This Website may contain links to other websites (the "Linked Sites"), which Diversified Technology Corp. does not operate and has no control over the Linked Sites and accepts no responsibility for them or for any loss or damage that may arise from your use of them. Your use of the Linked Sites will be subject to the terms of use and service within each site.

#### **Privacy Policy**

Our privacy policy, which outlines how we will use your information, can be found on citizenactioncenter.com. By using this Website, you consent to the processing described therein and warrant that all data you provide is accurate.

# **Refund Policy**

As aligned with our policy, we do not offer refunds for convenience fees. There is an exception for the case of overbilling. In this case, contact us at 570-245-0050, and we will remedy the situation in accordance with our policies and relevant law.

#### **Prohibitions**

You must not misuse this Website. You will not: commit or encourage a criminal offense; transmit or distribute a virus, trojan, worm, logic bomb, or any other material which is malicious, technologically harmful, in breach of confidence, or in any way offensive or obscene; hack into any aspect of the Service; corrupt data; cause annoyance to other users; infringe upon the rights of any other person's proprietary rights; send any unsolicited advertising or promotional material, commonly referred to as "spam"; or attempt to affect the performance or functionality of any computer facilities of or accessed through this Website. Breaching this provision would constitute a criminal offense, and Diversified Technology Corp. will report any such breach to the relevant law enforcement authorities and disclose your identity to them.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses, or other technologically harmful material that may infect your computer equipment, computer programs, data, or other proprietary material due to your use of this Website or to your downloading of any material posted on it, or on any website linked to it.

# Intellectual Property, Software, and Content

The intellectual property rights in all software and content (including photographic images) made available to you on or through this Website remains the property of Diversified Technology Corp or its licensors and are protected by copyright laws and treaties around the world. Diversified Technology Corp and its licensors reserve all such rights. You may store, print and display the content supplied solely for your own personal use. You are not permitted to publish, manipulate, distribute, or otherwise reproduce, in any format, any of the content or copies supplied to you or which appears on this Website, nor may you use any such content about any business or commercial enterprise.

## **Disclaimer of Liability**

The material displayed on this Website is provided without any guarantees, conditions, or warranties regarding its accuracy. Unless expressly stated to the contrary to the fullest extent permitted by law Diversified Technology Corp and its suppliers, content providers, and advertisers hereby expressly exclude all conditions, warranties, and other terms which might otherwise be implied by statute, common law or the law of equity and shall not be liable for any damages whatsoever, including but without limitation to any direct, indirect, special, consequential, punitive or incidental damages, or damages for loss of use, profits, data or other intangibles, damage to goodwill or reputation, or the cost of procurement of substitute goods and services, arising out of or related to the use, inability to use, performance or failures of this Website or the Linked Sites and any materials posted thereon, irrespective of whether such damages were foreseeable or arise in contract, tort, equity, restitution, by statute, at common law or otherwise. This does not affect Diversified Technology Corp. liability for death or personal injury arising from its negligence, fraudulent misrepresentation, misrepresentation as to a fundamental matter, or any other liability which cannot be excluded or limited under applicable law.

## Linking to this Website

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link from any website that you do not own. This Website must not be framed on any other site, nor may you create a link to any part of this Website other than the home page. We reserve the right to withdraw linking permission without notice. Disclaimer as to ownership of trademarks, images of personalities, and third-party copyright Except where expressly stated to the contrary, all persons (including their names and images), third-party trademarks and content, services, and/or locations featured on this Website are in no way associated, linked or affiliated with Diversified Technology Corp and you should not rely on the existence of such a connection or affiliation. The respective trademark owners own trademarks/names featured on this Website. Where a trademark or brand name is referred to, it is used solely to describe or identify the products and services and is in no way an assertion that such products or services are endorsed by or connected to Diversified Technology Corp.

#### Security

When you place orders on our websites or mobile applications, all your order information, including your credit card number and delivery address, is transmitted through the Internet using Secure Sockets Layer (SSL) technology. SSL technology causes your browser to encrypt your order information before transmitting it to our secure server. SSL technology, an industry standard, is designed to prevent someone other than operators of our websites from capturing and viewing your personal information.

While we use industry-standard means to protect our websites and your information, the Internet is not 100% secure. The measures we use are appropriate for the type of information we collect. We cannot promise that your use of our websites or mobile applications will be completely safe. We encourage you to use caution when using the Internet. Online access to your personal information is protected with a password you select. We strongly

recommend that you do not share your password and that you use unique passwords for all of your online accounts.

Most importantly, we do <u>not</u> store your financial information on our sites by our partnering with trusted thirdparty bill payment processors that handle this information to process your transaction.

## Indemnity

You agree to indemnify, defend and hold harmless Diversified Technology Corp, its directors, officers, employees, consultants, agents, and affiliates, from any and all third-party claims, liability, damages, and/or costs (including, but not limited to, legal fees) arising from your use this Website or your breach of the Terms of Service.

## Variation

Diversified Technology Corp shall have the right in its absolute discretion at any time and without notice to amend, remove or vary the Services and/or any page of this Website.

# Invalidity

If any part of the Terms of Service is unenforceable (including any provision in which we exclude our liability to you), the enforceability of any other part of the Terms of Service will not be affected by all other clauses remaining in full force and effect. So far as possible, where any clause/sub-clause or part of a clause/sub-clause can be severed to render the remaining part valid, the clause shall be interpreted accordingly. Alternatively, you agree that the clause shall be rectified and interpreted in such a way that closely resembles the original meaning of the clause /sub-clause as is permitted by law.

## Complaints

We operate a complaint-handling procedure which we will use to try to resolve disputes when they first arise; please let us know if you have any complaints or comments.

#### Waiver

If you breach these conditions and we take no action, we will still be entitled to use our rights and remedies in any other situation where you breach these conditions.

# **Refund Policy**

As aligned with our policy, we do not offer refunds. There is an exception for the case of overbilling. In this case, contact us, and we will remind the situation in accordance with our policies and relevant law.

# **Delivery/ Shipping Policy**

Diversified Technology Corp is a service-based business, and therefore there is no shipping or billing involved.

#### **Entire Agreement**

The above Terms of Service constitute the entire agreement of the parties and supersede any and all preceding and contemporaneous agreements between you and Diversified Technology Corp. Any waiver of any provision of the Terms of Service will be effective only if in writing and signed by a Director of Diversified Technology Corp.